

Extract from letter from Chris Kitchin (panel leader) to Peter Timms dated 17th October 2016:

The complaints team is required to consider the prospect of reconciliation but this comes at the end of our investigation, not before it. After my initial assessment (see SO 1123 (5), the only alternative procedures available to the team are stated in SO 1123 (6) and do not include consideration of reconciliation at that stage. On completion of its work the team under SO 1124 (7) considers questions in the specified order. This includes reconciliation.